

Business Technical Assistance Summary Chart

This chart provides an alphabetical listing of business resources available to small businesses. Listings are grouped by city, state, federal, quasi-public, and non-profit agencies. For program descriptions and contact information, see **Technical Assistance Programs and Contact Information**. For additional information on financial programs, see **Financial Assistance**.

Note: This list is current as of publication April 2004; contact information and websites subject to change without notice.

Organizations and Agencies	Categories of Assistance				
City of Boston Resources	Training/ Workshops/ Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Assessing Information Center <i>Taxpayer Referral & Assistance Center</i> (TRAC) www.cityofboston.gov/trac/	N/A	N/A	◆	N/A	N/A
Boston Public Libraries www.bpl.org <i>Kirstein Business Branch</i> – click on Research & Specialized Services, then choose Kirstein	N/A	N/A	◆	N/A	N/A
Boston Redevelopment Authority (BRA) <i>Back Streets Program</i> www.cityofboston.gov/bra/backstreets	N/A	◆	◆	◆	◆
City Clerk (<i>Business Registration</i>) www.cityofboston.gov/cityclerk	N/A	N/A	◆	N/A	N/A
Inspectional Services Department (ISD) www.cityofboston.gov/isd	◆	N/A	◆	N/A	N/A
Licensing Board www.cityofboston.gov/licensing	N/A	N/A	◆	N/A	N/A
Office of Business Development www.cityofboston.gov/dnd/OBD/ <i>See programs and services below:</i>	◆	◆	◆	◆	◆
• Boston Main Streets www.cityofboston.gov/mainstreets	◆	◆	◆	N/A	N/A
• Boston Business Assistance Center	◆	◆	◆	◆	◆
• Commercial Real Estate & Business Development	N/A	N/A	N/A	◆	◆
• ReStore Boston	N/A	N/A	◆	N/A	◆
Small & Local Business Enterprise (formerly Minority & Women's Business Enterprise) www.cityofboston.gov/minorityandwomen/	◆	◆	◆	N/A	N/A

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Commonwealth of Massachusetts Departments & Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Massachusetts Department of Business & Technology www.mass.gov/	N/A	N/A	◆	N/A	Referral
Massachusetts Department of Revenue www.dor.state.ma.us/	N/A	N/A	◆	N/A	N/A
Massachusetts Division of Employment and Training www.detma.org/default.htm	◆	N/A	◆	N/A	N/A
Massachusetts Office of Business Development (MOBD) www.state.ma.us/mobd	N/A	N/A	◆	N/A	Referral
Massachusetts Small Business Development Center Network (MSBDC) http://msbdc.som.umass.edu/ <i>See programs and services below</i>	◆	◆	◆	◆	Referral
• Metro Boston Regional Office www.bc.edu/SBDC/	◆	◆	◆	◆	Referral
• UMASS Boston Small Business Center www.sbd.c.umb.edu	◆	◆	◆	N/A	Referral
• Massachusetts Export Center www.state.ma.us/export	◆	◆	◆	N/A	Referral
• Procurement Technical Assistance Program http://msbdc.som.umass.edu/ptac/	◆	◆	◆	N/A	N/A
State Office of Minority and Women Business Assistance (SOMWBA) www.somwba.state.ma.us/	◆	◆	◆	N/A	N/A
Quasi-Public Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Commonwealth Corporation www.commcorp.org/	N/A	N/A	◆	N/A	N/A
Community Economic Development Assistance Corporation (CEDAC) www.cedac.org/	N/A	◆	◆	◆	◆
Massachusetts Alliance for Economic Development (MAED) www.massecon.com/	N/A	N/A	Site Selection	N/A	N/A
Massachusetts Technology Collaborative (MTC) www.mtpc.org/	N/A	N/A	◆	N/A	N/A

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Federal Divisions and Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Commissioner of Patents and Trademarks www.uspto.gov/	N/A	N/A	◆	N/A	N/A
U.S. Census Bureau www.census.gov	◆	N/A	◆	N/A	N/A
Defense Contract Management Agency (P) www.dcm.mil	◆	◆	◆	N/A	N/A
Department of Labor www.dol.gov/	N/A	N/A	◆	N/A	N/A
General Services Administration (GSA) (P) www.gsa.gov/	◆	N/A	◆	N/A	N/A
Internal Revenue Service - Small Business and Self-Employed Community www.irs.gov/businesses/small/index.html	◆	◆	◆	N/A	N/A
Occupational Safety & Health Administration www.osha.gov/	◆	◆	◆	N/A	N/A
U.S. Small Business Administration www.sba.gov/ See also the online Women's Business Center at www.onlinewbc.gov	◆	◆	◆	N/A	◆
SCORE www.score.org (P)	◆	◆	N/A	N/A	N/A
Social Security Administration www.ssa.gov/	N/A	N/A	◆	N/A	N/A
Non-profit Agencies & Community Organizations (P) Indicates agency is a partner with the City of Boston	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
ACCION USA - Boston, MA (P) www.accionusa.org/boston	N/A	◆	◆	◆	◆
Boston Main Streets www.bostonmainstreets.com/	◆	◆	◆	N/A	N/A
Center for Women & Enterprise www.cweboston.org/	◆	◆	◆	◆	◆

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Codman Square Neighborhood Development Corporation (no website at this time)	◆	◆	◆	N/A	N/A
Community Business Network (CBN) www.macdc.org/ See member organizations below:	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> Allston Brighton Community Development Corporation www.allstonbrightoncdc.org 	◆	◆	◆	Referral	Referral
<ul style="list-style-type: none"> Asian Community Development Corporation www.asiancdc.org 	N/A	◆	◆	N/A	N/A
<ul style="list-style-type: none"> CDC of Boston, Inc. www.cdcofboston.org 	Referral	◆	◆	Referral	Referral
<ul style="list-style-type: none"> Dorchester Bay EDC www.dbedc.com 	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> Fenway Community Development Corporation www.fenwaycdc.org 	Referral	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> Jamaica Plain Neighborhood Dev. Corp. (JPNDC) www.jpndc.org 	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> Mattapan Family Service Center (no website at this time) 	Referral	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> Mission Hill Neighborhood Housing (no website at this time) 	N/A	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> Neighborhood of Affordable Housing (NOAH) www.noahcdc.org 	◆	◆	◆	Referral	Referral
<ul style="list-style-type: none"> So. Boston Neighborhood Development Corp. (no website at this time) 	Referral	Referral	Referral	Referral	Referral
<ul style="list-style-type: none"> Viet AID www.vietaid.org 	◆	◆	◆	Referral	Referral
The Community Enterprise Project (CEP), Hale & Dorr Legal Services Center of Harvard Law School www.haledorr.com	Referral	◆	Legal	N/A	N/A
Consumer Credit Counseling Service www.cccsintl.org	N/A	◆	◆	N/A	N/A
Count Me In www.count-me-in.org	◆	◆	◆	◆	◆
The Economic Justice Project www.lawyerscom.org	◆	◆	Legal	N/A	N/A
Elizabeth Stone House www.elizabethstone.org	◆	◆	◆	N/A	N/A
Greater Boston Chamber of Commerce www.bostonchamber.com	◆	N/A	◆	N/A	N/A

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Hispanic American Chamber of Commerce www.hacc.com/	◆	◆	◆	N/A	N/A
Initiative for a Competitive Inner City (ICIC) www.icic.org	N/A	◆	◆	N/A	N/A
Massachusetts Alliance for Economic Development www.massecon.com	N/A	N/A	◆	N/A	N/A
Massachusetts Alliance for Small Contractors www.massalliance.com/	◆	◆	◆	N/A	◆
Massachusetts Bar Association www.massbar.org/lawhelp/	N/A	N/A	◆	N/A	N/A
Massachusetts Society of Certified Public Accountants (MSCPA) www.msccaonline.org/	N/A	N/A	◆	N/A	N/A
MIT Enterprise Forum (no website at this time)	◆	N/A	◆	N/A	N/A
Minority, Micro-enterprise, Small Business in Massachusetts www.msbm.org	N/A	N/A	◆	N/A	N/A
Neighborhood Business Builders (JVS) (P) www.businesslincboston.com	◆	◆	◆	◆	◆
Nuestra Comunidad Development Corporation www.nuestracdc.org	◆	◆	◆	◆	◆
Service Corps of Retired Executives (SCORE) www.score.org	N/A	◆	N/A	N/A	N/A
This Neighborhood Means Business (P) www.fdnh.org/	◆	N/A	N/A	N/A	N/A
Urban Edge www.urbanedge.org	◆	◆	◆	◆	◆

To provide corrections and/or additional listings to the Boston Business Resource Guide, contact:

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